



**AVERT RISK MANAGEMENT SERVICES**

*Information Brochure*

## AVERT

**AVERT** Risk Management Services ('Avert') is a private consultancy company designed to provide Risk Management advice and assessment tailored to businesses involved in provision of services to the general public.

**AVERT** specialises in application of Risk Management in the areas of 'Public Safety, Environmental Health & Safety and Occupational Health and Safety'

### Recent Tragedies ...

"Recent tragedies... have highlighted the need for risk management strategies, and from Dec 15, 2001, federal criminal penalties will follow risk management failures. From today, companies have 6 months to implement risk management programs before – facing serious criminal penalties and fines under new provisions of the Commonwealth Criminal Code".

*Standards Australia Press Release (2001-06-21).*

### Risk Management Application

Risk Management Application is the cultural change to ensure an organisation formally considers all levels of risk and prepares a treatment for all identified risks. At the very least a Risk Management Plan can aid in future management planning, reduce losses and reduce insurance premiums.

**AVERT** specialises in application of Risk Management strategies for Public Safety, Environmental Health & Safety and Occupational Health and Safety, for organisations involved in event and venue operations. With over twenty years experience in 'operational' analysis, policy development and risk treatment strategies, we can bring you in line with the new legislation.

### Your Obligations

All organisations are exposed to risk in all of their everyday business activities.

Recent legislative changes under new provisions of the Commonwealth Criminal Code outline organisations' obligations to identify and minimise risk through the implementation of formal risk management programmes.

These changes require all businesses of medium size or larger to provide and implement a Risk Management Plan, and penalties will apply for Risk Management failures.

The Australian Risk Management Standard (AS4360:1999) is applied to all Business Risks including operational, physical, human resource, industrial relations and financial risk.

## EXPERIENCE

**AVERT** is a private consultancy company designed to provide Risk Management advice and assessment tailored to businesses involved in provision of services to the general public.

**AVERT** has as its foundation over twenty years experience in 'operational' analysis, policy development and risk treatment strategies focused on public events and venues.

We have extensive experience of event, security and safety planning and venue management. This includes the treating and preventing of risk, combined with extensive management consultancy. In addition to this, it is a natural extension to understand the prior process of identifying and evaluating risk.

**AVERT** combines industry best practice with our dedication to AS/NZS 4360 (1999) and associated educational briefings, as well as an inclination to methodological application of the standards flow chart. This allows us to deliver compliance and audit facilitation and consultancy to clients in many fields.

With the increasing focus on formalised Risk Management and the corresponding legal requirements, **AVERT** Risk Management Services offers diversified Risk Management consultancy applicable to all service companies. Our areas of expertise relate to Public Safety, Event Safety, Event Management Risk Planning, Occupational Health and Safety Management Systems.

## CLIENTS

### A selection of current clients

- ▶ Andrew Birley Events
- ▶ Australian Business Theatre
- ▶ Australian Fashion Innovators / Spin Events
- ▶ Australian Racing Drivers Club
- ▶ Bobby Goldsmith Foundation
- ▶ Cambridge Events
- ▶ Channel V
- ▶ Confederation Australian Motor Sport [CAMS]
- ▶ Harrow
- ▶ Horizon Events
- ▶ Jack Morton Worldwide
- ▶ Jam Recordings
- ▶ Maverick Marketing & Communications
- ▶ Mink + Rush
- ▶ Momentum
- ▶ On Targett Communications
- ▶ Peter Rix Management
- ▶ Playbill Venues
- ▶ Podium Events
- ▶ Shine Event Management
- ▶ Staging Rentals
- ▶ Sydney SuperDome
- ▶ Technical Direction Company
- ▶ University of Western Sydney Students Union
- ▶ VEM
- ▶ Watches of Switzerland

## Risk Reviews

### A Selection of Recent Risk Reviews

- ▶ Confederation Australian Motor Sport Operations [CAMS]
- ▶ Dixie Chicks Australian Tour Security Operations
- ▶ Good Vibrations Festival
- ▶ Harley Davidson 100th Anniversary Tour
- ▶ Hong Kong Tourist Board Launch
- ▶ ICAP Christs Party
- ▶ Livid Sydney Public Safety
- ▶ Matrix The Revolutions Premiere
- ▶ Mercedes Australian Fashion Week, Public Safety
- ▶ News Limited RWC Corporate Hospitality
- ▶ Red Hot Chilli Peppers Sydney Operations
- ▶ Robbie Williams Operations
- ▶ Rocks & Circular Quay New Years Eve Celebrations Public Safety
- ▶ Rocks & Circular Quay Rugby World Cup Live Site Public Safety
- ▶ Santana Sydney Operations

- ▶ Sydney Olympic Park Rugby World Cup Public Domain Live Site Public Safety
- ▶ The Best of The Best Diner
- ▶ The Domain Rugby World Cup Live Site Public Safety
- ▶ Toyota & Lexus @ Melbourne Motor Show

## Risk Management Systems

Avert Risk Management Services can assist clients at all stages of the Risk Management process in accordance with the Risk Management process defined within the Australian Standard AS/NZS4360.

Services include a comprehensive enterprise wide Risk Management System or combinations of Facilitation of Risk Management Systems Development, Implementation and Integration (including Change Management), Risk Management Education, and/or Risk Management Consultation and Audit.

There is a difference between the risks an organisation identifies and its capability to manage these risks. This 'risk management gap' needs to be considered as both a component of and the basis for implementing an integrated Risk Management and Change Management program.

Implementing risk management requires a Risk Management Integration Program that provides corporate-wide application of risk management supported by a framework and tool-kit that delivers aggregated risk management information to protect, release and create value for an organisation and its stakeholders.

The Risk Management System ensures each activity is subject to the integrity of those within an organisation who are accountable, in accordance with the AS/NZS:4360 process.

## Application and Implementation

A tailored Risk Management Programme can be implemented by:

### Enterprise wide Risk Management Systems

An Enterprise Wide Risk Management System can be applied with relatively minimal application of internal resources (administrative, human and financial). This system is designed to create and maintain a Risk Management programme by delivering:

- ▶ A framework for internal Risk Management Assessment based on your organisation's assets and obligations.
- ▶ Training of client Directors, Management and staff of the Risk Management process ensuring standardised risk management process and application.
- ▶ A reporting system to inform client Directors and Management of the identification and treatment of risk and make them aware of emerging risk within their workplace environment.
- ▶ A formal "living" policy that is used, reviewed and implemented at all levels of the organisation to minimise exposure to risk and potential costs.
- ▶ A policy driven review of other costs associated with risk e.g. insurance, contractual litigation, and ensure they are correctly implemented and warranted.

### Risk Management Education Facilitation

- ▶ Introducing Risk Management awareness to key staff members. Comprised of a workshop based education and training approach.
- ▶ Development of a client Risk Management Policy through 'step by step', 'face to face' facilitation (skill development workshops, assisted policy development and strategic assessment and identification).
- ▶ Based on 'tick box' checklists (easily implemented and time resource effective format) to ensure identified risk is considered and treated.

### Risk Management Education Self Paced Learning Kit.

- ▶ Includes delivery of introductory management and/or staff briefings and policy documentation outlining client specific standards and process requirements.
- ▶ Self-paced learning manual covering Risk Management from theory to application

### Risk Management Consultancy: Audit Process

- ▶ Detailed investigation of the current risk management system and its compliance with all facets of the Australian Standard 4360: Risk Management. Includes delivery and presentation of management report.
- ▶ Comprehensive professional risk assessment (risk appropriate project team).
- ▶ Continuing compliance can be supplemented by additional consultancy reports which will ensure maintenance of industry best practice.

**AVERT** assisted organisations can use the risk planning process to indemnify client company management from overlooking or failing to address adequate risk identification and treatment schemes and become aware of how to treat and report emerging risk.

## FACILITATION

Andrew Tatrai, Director possesses the following qualifications and professional memberships:

### Professional Memberships

- ▶ Member Australian Institute of Risk Management (AIRM)
- ▶ Licensed Security Consultant: 2ABD (1C Corporate Risk & Major Event Crowd Control)
- ▶ Member International Association of Assembly Managers
- ▶ Member Venue Management Association Australia
- ▶ Associate, Australian Marketing Institute
- ▶ Member, Australian Customer Service Association

### Professional Qualifications

- ▶ Graduate Diploma Risk Management (Monash)
- ▶ Certificate IV Risk Assessment (Security)
- ▶ University of NSW Master of Commerce (Marketing)
- ▶ International Association of Assembly Managers
- ▶ Venue Management School Ogle Bay, Wheeling, West Virginia, USA Venue Managers Certificate
- ▶ University of NSW Bachelor of Applied Science

## USEFUL LINKS

### Compliance and regulatory information.

- ▶ The Association of Risk and Insurance Managers of Australasia  
<http://www.arima.com.au>
- ▶ The Australian Institute of Risk Management  
<http://www.airm.org.au>
- ▶ SAI Global  
<http://www.riskmanagement.com.au>
- ▶ Emergency Management Australia  
<http://www.ema.gov.au>

Sites containing relevant issues and Information concerning risk management for venues and events.

- ▶ NSW Workcover Authority  
<http://www.workcover.nsw.gov.au>
- ▶ CCH OHS Updates  
<http://www.cch.com.au>  
Current legislation and Law
- ▶ Australian Legal Information Institute  
<http://www.austlii.edu.au>

## CONTACT

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